

Lydia Campbell

From: Lydia (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Monday, April 1, 2024 2:56 PM
To: Lydia Campbell
Subject: Re: FW: [EXTERNAL] FW: Fwd: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Think Before You Click: This email originated outside our organization.

fwd

On Mon, April 1 at 14:34, Lydia Campbell wrote:

See screenshot of your earlier email:

From: Patch, Mary <mpatch@wm.com>
Sent: Wednesday, March 27, 2024 1:40 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Ass

Okay - the October 2nd payment for \$73.00 we did receive

10/02/23 BILL PAY	PMT SLB	71.84
-------------------	---------	-------

10/02/23 BILL PAY	PMT SLB	1.16
-------------------	---------	------

On Mon, April 1 at 10:59, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>
Sent: Monday, April 1, 2024 10:58 AM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: [EXTERNAL] FW: Fwd: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

She didn't pay us anything for 4th Qtr.

She paid us \$65.00 for 1st Qtr 2024 – total bill was \$65.60 and we credited off \$.60

01/31/24 FIN CHRG	FIN LPR	3.12	65.60
02/06/24 BILL PAY	PMT SLB	65.00	.60

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Monday, April 1, 2024 10:50 AM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: Fwd: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Mary,

Please see question from Lydia.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Lydia (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Monday, April 1, 2024 10:19 AM
To: Consortium <grevering.sph@gmail.com>
Subject: Re: Fwd: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Thanks for the Q1 info.

In Q4 - 2023, her bill would have been \$62.48 for EOW. She paid on 10/2, so with no late fees and a payment of \$73 made, she should have had a credit of \$10.52. If you subtract the \$0.60 that she was short on her Q1 payment, she should still have a credit for Q2 of \$9.92. **Is that credit there?**

On Mon, April 1 at 6:24, Consortium wrote:

Please see WM update.

Sent from my iPhone

Begin forwarded message:

From: "Patch, Mary" <mpatch@wm.com>
Date: March 31, 2024 at 6:52:13 PM CDT
To: grevering.sph@gmail.com
Subject: RE: FW: FW: FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

1st Qtr 2024 Billing – 32 gal EOW trash service, taxes and one finance charge -

01/05/24 MISC TAX	INV T1A	4.42	4.42
01/05/24 MISC TAX	INV T1I	12.70	17.12
01/05/24	INV 06A	45.36	62.48

01/31/24 FIN CHRG	FIN LPR	3.12	65.60
02/06/24 BILL PAY	PMT SLB	65.00	.60
02/20/24 CS# 13158204 ADJ	06C	.60	.00

She made a payment of \$65 and we credited off the \$.60 balance.

The 3001 is the last 4 digits of her unique ID #

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Saturday, March 30, 2024 1:44 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: FW: FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

FYI

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Lydia (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Saturday, March 30, 2024 11:37 AM
To: Consortium <grevering.sph@gmail.com>

Subject: Re: FW: FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Yes, that was a mistake. The \$65 was from 2024.

And yes, the ...3001 is part of her account number.

What is her service level/what was her original invoice for Q4?

Given that she only paid \$65 for Q1, does she have EOW? Looks like she's either in the hole or ahead with that payment.

On Wed, March 27 at 15:07, Consortium wrote:

Please see WM update.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Patch, Mary <mpatch@wm.com>

Sent: Wednesday, March 27, 2024 1:40 PM

To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>

Subject: RE: FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Okay - the October 2nd payment for \$73.00 we did receive

10/02/23 BILL PAY	PMT SLB	71.84
-------------------	---------	-------

10/02/23 BILL PAY	PMT SLB	1.16
-------------------	---------	------

It is the payment from 2.6.23 for \$65 that I don't show we received from her.

I show a payment of \$65 from 2.6.24	02/06/24 BILL PAY	PMT SLB	65.00
--------------------------------------	-------------------	---------	-------

Did she give the wrong date?

The mailing address is the same as the service address.

I thought maybe 3001 was part of an account number she used.

Thanks

Mary Patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>

Sent: Wednesday, March 27, 2024 1:32 PM

To: Patch, Mary <mpatch@wm.com>

Subject: [EXTERNAL] FW: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

FYI

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Lydia (City of Saint Paul) <support@saintpaul.zendesk.com>

Sent: Wednesday, March 27, 2024 11:41 AM

To: Consortium <grevering.sph@gmail.com>

Subject: Re: FW: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

The legislative hearings for overdue Quarter 4 bills are not until next week, so no, it's not too late to be investigating 2023 payments.

I don't know what "...3001" means. I have asked PO to send a detailed view of just the October payment.

Also, can you please confirm what address bills are being sent to?

Thank you

On Fri, March 22 at 18:41, Consortium wrote:

Please see question from Mary.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

From: Patch, Mary <mpatch@wm.com>
Sent: Friday, March 22, 2024 6:26 PM
To: 'grevering.sph@gmail.com' <grevering.sph@gmail.com>
Subject: RE: FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Isn't it a little late to be pointing out payments from 2023?

I don't show that we ever received those payments that she is showing and what does the 3001 under Waste Management stand for?

Mary patch

From: grevering.sph@gmail.com <grevering.sph@gmail.com>
Sent: Friday, March 22, 2024 5:31 PM
To: Patch, Mary <mpatch@wm.com>
Subject: [EXTERNAL] FW: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Mary,

Please see the information and request from Lydia.

Greg Revering

Chief Manager

St. Paul Haulers LLC.

grevering.sph@gmail.com

763-295-2054

From: Lydia (City of Saint Paul) <support@saintpaul.zendesk.com>
Sent: Friday, March 22, 2024 4:42 PM
To: Consortium <grevering.sph@gmail.com>
Subject: 556 York Ave, St. Paul, Minnesota, 55130 - (Quarter 4 (October - December)) - Assessment Inquiry

Hello,

We've received an Assessment Inquiry for 556 York Ave, St. Paul, Minnesota, 55130. Please forward to Waste Management for their input.

Ticket ID#: 465347

Ticket Requester: Leeann M Warner

Ticket Requester Email: (if available) lmwarner357@aol.com

Ticket Request Phone Number: (if available) +16517767235

Property ID #: 292922310155

Property Address: 556 York Ave, St. Paul, Minnesota, 55130

Quarter Pending Assessment is for: Quarter 4 (October - December)

Billing year for Pending Assessment: 2023

Pending Assessment Amount: \$70.50

Hauler: Waste Management

Ticket Comments:

Screenshot from PO shows the following payments were made to Waste Management via US Bank checking account ...0322:

2-6-2023: \$65.00
10-2-2023: \$73.00

Please provide the following information:

- Name and mailing address on the account
- Itemized breakdown of invoice
- Payment history
- Contact with property owner

Thank you,

Lydia

City of Saint Paul

Department of Public Works - Garbage

651-266-6101 | garbage@ci.stpaul.mn.us

stpaul.gov/garbage

Recycling is a good thing. Please recycle any printed emails.